

Service	Unavailable	Available
StarAccess Internet Banking	<ul> <li>management of card limits;</li> <li>reports under deposits, loans and trade acquiring;</li> <li>statements under corporate and salary cards on-line.</li> </ul>	<ul> <li>creation of new payment documents (processing will be started on the first business day);</li> <li>review and print of statements under current accounts.</li> </ul>
Star24 Internet Banking	The system will not be available.	
ATMs	<ul> <li>loan repayment;</li> <li>transfers to savings accounts;</li> <li>card replenishment in cash;</li> <li>telephone accounts replenishments;</li> <li>funds transfer between cards;</li> <li>registration in Star24.</li> </ul>	<ul> <li>cash withdrawal from card account;</li> <li>review account balance on the cheque / screen;</li> <li>mini-statement;</li> <li>change PIN-code.</li> </ul>
StarContact	<ul> <li>information on incoming funds;</li> <li>information on account blocking;</li> <li>cards reissue;</li> <li>information on StarSMS;</li> <li>transfers between accounts;</li> <li>accounts transfer between branches;</li> <li>consultations regarding StarAccess and Star24 operation;</li> <li>consultations regarding loans, deposits and current accounts;</li> <li>consultations regarding conditions of formalizing new products.</li> </ul>	<ul> <li>block/ unblock cards;</li> <li>change limits for cards;</li> <li>information on available balance;</li> <li>put card to the exclusion list;</li> <li>inform on your travel abroad.</li> </ul>